

**COURSE PROSPECTUS**  
**TEAM RESOURCE**  
**MANAGEMENT (TRM)**



## Course Summary

The management of air traffic within an organisation encompasses many factors which involve skilled personnel and harmonised systems that allow aircraft to operate safely and efficiently within an airspace.

Our Team Resource Management course demonstrates the best use of available resources in support of a safe and efficient Air Traffic operation.

The course explores reducing incidences of error, improving the functioning of teams, as well as understanding interpersonal behaviours and human factors that are likely to affect operational safety.

## Course Curriculum

- Information Resource Management
- Equipment Resource Management
- Personnel Resource Management
- Reducing Errors
- Improving Team Function
- Interpersonal Behaviour and Human Factors



**Course Duration**  
1-5 Days



**Group Size**  
1-20 Students  
per Course

## Who Is This Course For?

This course is designed for candidates looking to become an Air Traffic Management or Aviation Safety Management Specialist. However, it is equally valuable to Air Traffic Controllers and ATC Managers looking to broaden their understanding of Air Traffic Management.

In addition, all candidates hoping to take this course must be able to demonstrate an excellent command of oral and written English, assessed to ICAO Level 4 English Language Proficiency at minimum